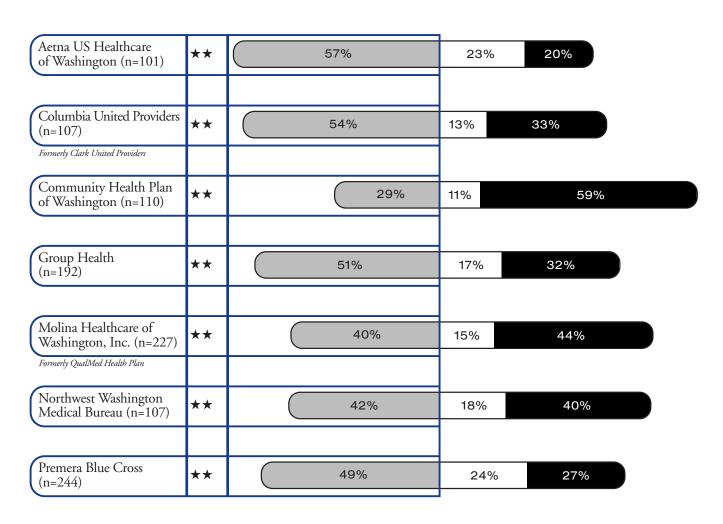
## Children with Special Health Care Needs **Additional Questions** Question 63

## Coordination of Care

Q63. "Does anyone from your child's health plan, doctor's office, or clinic, help you to coordinate your child's care among these different providers and services?" This chart summarizes the responses to question 63, the only question in "Coordination of Care."





***	Statistically better than Washington average of 7 Healthy Options plans.
**	Not statistically different than Washington average of 7 Healthy Options plans.
*	Statistically worse than Washington average of 7 Healthy Options plans.

Never/Sometimes	Usually	Always

NOTE: Survey results presented in this report are based on the 2000 "My Child's Health Care" CAHPS survey sponsored by the Washington State Medical Assistance Administration. Small percentage differences represent measurement (sampling) error rather than actual differences in health plan performance. The sum of the percentages may not be 100% (see "Analysis" section). To guard against inappropriate interpretation, plans with fewer than 85 responses for a single survey item do not receive a bar or a star. Percentages less than 6% are not displayed. The bar graphs show the unadjusted proportions for each response category by health plan. The "stars" represent the results of statistical tests that compared health plans adjusting for age, education, and health status. To account for the sampling methodology, both bars and stars are weighted to reflect the eligible Medicaid child population. (Request "Detailed Methodology" for additional information.)